



Single Sign-On For the Insurance Sector

Overview

Provides general insurance solutions to individuals, families and businesses. They Offer vehicle, health, personal accidental, home and travel Insurance to individual customers. They have a wide, specialized insurance offerings. They also offers specially designed products to Small and Medium enterprises and rural customers.

Industry: Insurance

Location: India

Users: 1750

Applications: Multiple SAP Thick Client System

Web Applications: 10+

Challenges

- Multiple logins to remember
- More time spent on logging into individual apps
- Loss of productivity

Business Pain

The customer had multiple applications and most had different user repositories. Users had to open multiple applications and had to remember multiple credentials. This was bringing down the productivity of the users considerably.

The customer was looking at a SSO solution so that its users could access applications without needing to authenticate multiple times.

Solution: Xpress Sign-on

Integrated Multi factor Authentication: Out-of-the-box support for MFA, both on a global and an application level, to secure access to critical applications. Support for both Soft-Token and SMS.

Risk Elimination related to Shared IDs: Xpress Sign-on also eliminated all risks related to shared IDs. At the time of onboarding, the login credentials were pre-configured into the system for applications which had Shared IDs. The end user had access to these applications through the SSO dashboard without the need of logging into these applications.

Benefits

- Automated user provisioning and De-provisioning of applications.
- Increase in employee productivity as employees directly log in to end point applications.
- Auto launch applications when users logs into workstations with SSO.
- Increased Help Desk efficiency by reducing password resets call to Zero.
- Enhanced security to Sensitive applications via multi factor authentication along with the convenience of SSO.
- Hide Shared ID credentials from end users and still provide access to the application via SSO.

For more information, visit <https://www.ilantus.com>

ILANTUS Technologies...the next generation Identity as a Service provider with a cloud based IAM platform. Our integration capability with both cloud and on premise thick client applications gives ILANTUS unique positioning among competitors.

Gartner rates us among the top 5 global IDaaS players and calls us a "Next Generation System Integrator" for Identity Management continuing to position ILANTUS in the niche vendor segment of Gartner's Identity and Access Management as a Service (IDaaS) Magic Quadrant.

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