

Head of Quality Assurance

Location: **Bangalore**

Experience: **8+ Years**

Identity Access Management (IAM) is one of the three fastest growing technologies in IT industry. ILANTUS is one of the global leaders in IAM, known for technical innovation (3 international patents) and customer service in the US. ILANTUS is at the most exciting phase of its 18-year-old history with their innovative products such as Niche, Compact and Identity Plus built with cutting edge technology and positioned appropriately in the growing market. ILANTUS has some exciting career opportunities for leaders who would like to write their own history of innovation and success in their journey with ILANTUS.

We are looking for a right candidate for “Head of Quality Assurance” position. This is the position for a leader who can visualize the complete QA platform and implement strategies for delivering quality assurance across the build, implement and support processes of Ilantus products. In the process, he / she will be building an independent team and working with QA partners to fulfill his / her vision of quality assurance.

Roles & Responsibilities

- Guide the team in preparing use-cases, specifications and test-cases & its plan as per the business requirements
- Selection of appropriate QA partners and manage them effectively
- Use Agile process management to manage QA deliverables in cooperation with product engineering teams.
- Define and track quality assurance metrics such as defect densities and open defect counts.
- Communicate information effectively cross-functionally and to senior management.
- Provide QA support to customers as necessary.
- Collaborate with cross functional teams on best practices, process changes, and standards as part of continuous process improvement.
- Acts as a key contact to management and stakeholders.
- Responsible for building a team and mentor them to ensure the quality assurance process is carried out in accordance with the company’s business processes.

Technical Skill-set

- Organized and process-oriented individual with ability to maintain excellent process/testing/build release documentation and reports.
- Knowledgeable of automation tools and frameworks such as selenium, protractor, and testNG.
- Experienced in using various bug tracking, source control and build release tools, like JIRA, SVN, GIT, Bugzilla
- Strong understanding of SQL, HTML, CSS, JS, Spring, Hibernate, XML, HTTP protocol, Shell scripting, IE Developer tools and code profiling tools like jProfiler.
- Ability to adapt and willingness to learn new technology or techniques.

- Organized and process-oriented individual with ability to maintain excellent process/testing/build release documentation and reports.
- Behavioral & Leadership Competencies
- Analytical skills, problem solving and decision-making skills.
- Organizational and prioritization skills and the ability to balance multiple projects within tight timelines.
- Strong written and oral communication, collaboration and influencing skills to drive change across business units
- Communicate with all levels within the organization.

Qualifications

- Bachelor's or Master's degree in Computer Science, Information Systems Management, or related field (or foreign equivalent) is required.
- 8+ years of experience in testing and quality assurance management areas.
- Proficient in QA methodologies, and various stages of software quality assurance including Black Box/White Box/Gray box, configuration, performance testing, requirements analysis, test planning, reporting/control and root cause analysis.
- Test automation development experience, both functional automation and performance automation, using open source tools or java based homegrown tools is strongly preferred.
- Experience in handling larger teams.