

Tech Manager-IdentityPlus

Location: **Bangalore**

Experience: **8+ Years**

Identity Access Management (IAM) is one of the fastest growing technologies in IT industry. ILANTUS is one of the global leaders in IAM, known for technical innovation (3 international patents) and customer service in the US. ILANTUS is at the most exciting phase of its 18-year-old history with their innovative products such as Niche, Compact and Identity Plus built with cutting edge technology and positioned appropriately in the growing market. ILANTUS has some exciting career opportunities for leaders who would like to write their own history of innovation and success in their journey with ILANTUS.

Born of the realization that organizations need a truly innovative and deep all-in-one Identity and Access Management solution that is hosted in the Public Cloud, Identity Plus is the world's first complete IAM suite that offers wide and deep Access Management, User Lifecycle Management (ULM) and Access Governance (AG) as SaaS model. The market for IdentityPlus is dominated by traditional products supplied by IBM, CA, Oracle, Aveksa etc. which are typically "on premise" implementations. However, the market for Ilantus IdentityPlus is huge at this moment in view of the customers migrating from "on premise" deployment to cloud as SaaS model and the availability of cloud products being limited. This offers a great challenge for the leaders and the team involved in building, deploying and supporting this product.

We are looking for a right candidate for "Technical Manager- Identity Plus" position. This is the position for a leader who can visualize the effective deployment of Identity and Governance Administration (IGA) type products and constantly innovate to develop features in IdentityPlus in collaboration with engineering team to meet the market requirements. The position gives an opportunity to travel and meet customers across the world in pursuit of building, deploying and supporting world class products in the IAM domain. As a leader, he has to manage the delivery of IdentityPlus solution to customer across the globe. In this process, he/she will be managing various project teams as well as provide hands on implementation and support services.

Roles/Responsibilities:

- Plan the deployment strategy and implement the same through the project teams
- Review the new requirements/features and define solution as per the requirements
- Identify & highlight changes & review its technical feasibility
- Prepare functional specifications for these requirements
- Work with Product Engineering team to plan and implement these new features
- Deploy/Setup the solution as per the requirements & ensure that solution meets all requirements
- Review and analyze issues and provide the resolutions to resolve it quickly
- Review/Analyze product issues and address them as per the plan
- Coordinate with Product Engineering team on product -related issues
- Prepare and review Solution architecture and other technical documents

- Release new product versions along with Installer & release notes
- Release periodic patches & updates along with documentation
- Reviewing and finalizing the plan & ETA for complex issues/Change Requests
- Conduct functional and technical trainings.
- Meeting customers on-site across the globe.

Technical Skill-set

- Experience & Knowledge about any of the IAM solutions (IBM, Oracle, CA, SailPoint, RSA Aveksa, etc)
- Experience & Knowledge about various Application servers (such as WebSphere, JBoss, Tomcat)
- Experience & Knowledge about various Web servers (such as IIS, Apache)
- Experience & Knowledge about various Database servers (MS SQL, Oracle, MySQL)
- Hands on experience of deployment and support of IAM solutions
- Good understanding of IAM use-cases and functions
- Good understanding of Networking (Firewall, Ports, Reverse-proxy, Load-balancer, SSL etc.)
- Good Understanding of Directory Servers (AD, OpenLDAP etc)
- Good Understanding about High-availability, Fail-Over, Backup/Restore processes.
- Understanding of Federation Protocol (SAML, OAuth)
- Understanding of Cyber Security solutions (such as PAM, SIEM, EMM etc)
- Basic Java Programming is desirable
- Ability to efficiently and effectively perform the technical requirements
- Ability to effectively troubleshoot, problem solve with deep analytical skills
- Ability to prioritize effectively and work with a sense of urgency
- Ability to working independently with a significant “attention to detail”
- Ability to manage issues and projects to consistently meet deadlines
- Ability to work under pressure
- Excellent proactive verbal and written communication skills
- Effectively communicates with teammates and managers re: workflow, scheduling, and ETA’s
- Consistently provide high quality professional services.

Qualification

- Bachelor of Engineering in Computer Science or equivalent (preferred)
- 8+ years of IAM Solution Consultation/Implementation/Support experience
- Experience in handling larger teams
- Experience in co-ordination with other stake holders