

## Company

Turbo Energy

## About Company

Turbo Energy Limited is a leading manufacturer of turbochargers catering to the requirements of the Internal Combustion Energy industry in the automotive, industrial and marine industries.

## Industry

Manufacturing

## Challenges

Productivity is measured as the ratio of output to inputs. In manufacturing, productivity is a crucial factor in production and every employee needs to be as efficient as possible to produce. Turbo Energy was finding that productivity was being handicapped not by their employees but by the processes or lack of processes.

## Headquarters

Chennai

Manufacturing required quick response time to keep production flowing. However, these users could not sign into applications quickly to get work started promptly or continue the production flow. They had a mix of applications, web applications and thick client applications. Each one required time to log in. Every time the company looked for a Single Sign-On solution, they couldn't find one that could handle all their different types of applications.

## Employees

400

As a result, significant production time was lost, employees were frustrated, and management was struggling with the poor results.

## Solution Offering

Compact Identity

Multiple passwords and different password policies per application led to daily account lockouts and forgotten passwords. End users were forced to stop the work at hand and turn to the Helpdesk to reset passwords. The Helpdesk team's critical IT work was disrupted when an end user faced access issues requiring the Helpdesk team to perform password reset transactions, taking up much of their time. They also had to dedicate time to ensure that the new passwords were not only changed in the AD but were changed in the non-AD applications as well.

Risk management was concerned about security during these manual processes. They were also concerned about the shared logins – sharing passwords was becoming a high-risk security issue in this world of breaches.

## Desired Solution

Find a single platform solution to address the Access Management issues with Single Sign-On, Password Management and Multi-Factor Authentication in a product without unnecessary features.

## Solution Offered

Ilantus **Compact Identity** was chosen because it is a single platform solution with all the Access Management features the company was looking for and an Access Governance module that is included at no extra cost - ready to be activated when the company was ready.

## Achieved Resolution

- The **Compact Identity Single Sign-on** module was a quick success. End users got to work faster when they used this module – especially with their thick client applications. Now, upon login in, their applications launch automatically and are ready for immediate use. Managers and other employees no longer need to wait for an employee to go through the lengthy login process to get the information they need.
- The **Compact Identity Password Management** module has more than the company thought possible and the results were immediately apparent. Becoming self-sufficient with Self-Service Password Reset was responsible for driving the higher than expected adoption rate. Not only are employees handling these transactions, their new passwords are synced automatically to all their applications, even the non-AD applications through the Password Sync feature.
- Risk management has now activated **Compact Identity Multi-Factor Authentication** and has achieved their goal to increase security.
- **Compact Identity** was able to provide secure shared logins to an application. The application is configured in a way that end users can logon with their username and no password. The password is managed by the Compact identity administrator. Now users share logins securely without knowing the password.
- Turbo Energy also gained a much-needed mobile app in this solution to make processes even easier. They have fulfilled a goal to enable processes that are production enablers. And, as a growing company, they see the need for Access Governance and are pleased to have that module included and ready when they are.

## Why Ilantus

- With 18 years of IAM expertise – the right product with the right features at the right cost.
- Pre-Sales consultation services that carefully studied our needs and found the right solution fit.
- Single solution for all our Access Management requirements that is tailored to medium-sized business needs.
- Rapid implementation approach and cost-efficient licensing models.