Project Overview

Customer
Small finance bank

Headquarters
South India

Industry
BFSI

Solution Implemented
Compact Identity

Users
17,000+

Engagement Year
2020

BFSI, APAC

The client is a leading small finance bank based out of South India with 17,000 employees and 2.6 million customers from 464 branches in 24 states. The bank provides a range of products and services such as savings account, current account, fixed deposits, recurring deposits, Micro Loans, Home Loans & Small Business Loans.

Business Requirements

- SSO to 25+ apps and reduce helpdesk calls.
- Enable automated user lifecycle management process from new hire to termination.
- Monitor who has access to what with certification process to meet audit requirements.
- Improve longer SLAs and security risks.

Ilantus Solution

- **Compact Identity** addressed the need for SSO to all applications. Users were asked for their credentials only once.
- **Compact Identity User Lifecycle Management** ensured automated provisioning and ensured de-provisioning when the employee moved out.
- Compact Identity Access Governance ensured users were reviewed on a timely basis. Extra accesses and orphan accounts were identified and removed immediately.

Value Delivered

- Centralized view of users, their accesses and applications.
- Automated Identity Provision and Centralized Access Control.
- Improved User Experiences - users can enjoy automatic logins every time they move to a different authorized applications.
- Achieved regulatory compliance by audit reports.
- Increased productivity and reduced IT costs.